

July 30, 2015

TO: WaTech Customers
FROM: Eric Talberg
Manager, Telephony Services

SUBJECT: Rate change for Centrex (CentraNet) services from Frontier

When WaTech Telephony Services renegotiated the contract for CentraNet Services with Frontier Communications in 2014, there were several enhancements added to the service. The two (2) most important improvements-were (1) adding unlimited domestic long distance and (2) including voice mail with each phone line at **no additional cost**. There was a price increase associated with the new and improved CentraNet from Frontier which our agency absorbed and did not pass along to end users at that time. We are now changing the price of the service to allow WaTech to fully recover costs.

Effective September 1, 2015, the cost of CentraNet service will be adjusted to \$27.50 per line. This still represents a solid value in relation to the market and is less than the price of a line with voice mail under the old agreement. CentraNet service is currently offered in most areas of the following cities:

- Everett
- Lynnwood
- Kennewick
- Kirkland
- Lynden
- Marysville
- Monroe
- Mount Vernon
- Redmond
- Richland
- Sedro Woolley
- Wenatchee

If you have questions related to this service, its availability, or whether you will be affected by this price increase, please contact the WaTech Servicedesk at (360) 753-2454, toll free at (888) 241-7597, or by email at Servicedesk@WaTech.wa.gov