



Consolidated Technology Services • WA

Service Announcement

March 7, 2014

TO: CTS Exchange 2003 Customers
Other Interested Parties

FROM: Lance Calisch
Electronic Messaging Service Owner

SUBJECT: **Final Notification**
Sunset Announcement: Exchange 2003

This service announcement provides notification that Consolidated Technology Services (CTS) intends to sunset the Exchange 2003 email environment as of April 8, 2014. This date coincides with the Exchange 2003 end of life support notification from the Microsoft Corporation. The Microsoft link can be found [here](#).

What Does this Mean?

- CTS will decommission the CTS Managed Exchange 2003 environment. This will include all hosted agency Email Servers along with legacy Email routing servers that route Email between Exchange 2003 and Exchange 2010.
- CTS customers that are reliant on Exchange 2003 should migrate to Shared Services Email (SSE). For assistance, please open a ticket with the CTS Service Desk.
- For customers of CTS' Legacy Application Service, CTS will design an appropriate solution. This design is nearing completion and will be communicated soon. No customer impact is intended.

A "Decommissioning Guidance Document" is available to assist agencies that have not completely migrated from Exchange 2003.

For questions or comments, please send an email to the CTS Service Desk (ServiceDesk@cts.wa.gov) or call 360-753-2454.