



Consolidated Technology Services • WA

Service Announcement

April 13, 2015

TO: CTS Vulnerability Assessment Customers

FROM: Phil Davis, Manager
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SUBJECT: Vulnerability Assessment System Refresh

This service announcement provides updated information on the Vulnerability Management project that Consolidated Technology Services (CTS) is implementing to replace existing older technology. The new solution implements a security service that provides the ability to scan network connected systems and assess critical infrastructure for vulnerabilities. The service offers role-based, delegated administration for agency specific administration requirements.

What Does this Mean?

Six pilot agencies will begin in **mid-April** and all other existing customers are targeted to begin to be converted to the new platform in **June** before the old system is decommissioned on **October 31, 2015**.

Progress Report

- CTS will complete the system configuration in early April.
- Pilot agencies are targeted to begin using the new platform in mid-April.
- Service will be available to all other existing customers following the pilot (June).
- Agency Administrator training has been scheduled for April 28-30, May 11-13, and June 15-17. All Agency technical admins have confirmed their attendance at one of the three sessions.

What's Next?

CTS will be coordinating with agencies to:

- Prepare for migrations
- Schedule required tasks
- Schedule cutover

An Agency Shared Knowledge (ASK) Collaboration site is established for customers and includes:

- Agency specific folder for implementation documents
- Customer Readiness Guide
- Project status information

For questions or comments, please email the [CTS Service Desk](#) or call 360-753-2454 or 888-241-7597.